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CLAIM AMENDMENTS:

Please add claims 21-23 as shown below in a marked up version of the entire set of pending claims per 37 CFR § 1.121(c). No new matter has been added by the addition of these claims.

This listing of claims will replace all prior versions, and listings, of claims in the application.

1. (original) A method for automated unit service requests from a telematics unit, the method comprising:

setting a unit request call trigger at the telematics unit from a call center; receiving a unit request call based on the unit request call trigger; and configuring the telematics unit in response to the received unit request call.

2. (original) The method of claim 1 further comprising:

determining at the call center an available enrollment data; and configuring the unit request call trigger based on the determination.

3. (original) The method of claim 1 wherein the step of receiving a unit request call based on the unit request call trigger comprises:

receiving a carrier response to a generated unit request call, wherein the carrier response indicates MIN availability; and resetting the unit request call trigger responsive to the carrier response.

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4. (original) The method of claim 1 wherein setting a unit request call trigger comprises:

receiving a subscriber service call at the call center;
determining if the telematics unit is data upload capable; and
configuring the telematics unit to initiate the unit request call at a predetermined time based on the determination.

5. (original) The method of claim 2 wherein determining available enrollment data comprises:

determining if a customer data record is expected.

6. (original) The method of claim 2 wherein determining available enrollment data comprises:

determining if a personal calling number is available.

7. (original) The method of claim 1 wherein configuring the telematics unit comprises: performing a base configuration.

8. (original) The method of claim 1 wherein configuring the telematics unit comprises:

performing a base configuration; and
performing a personal calling configuration.

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9. (original) A computer usable medium including a computer program for automated unit service requests from a telematics unit comprising:
 - computer program code for setting a unit request call trigger at the telematics unit from a call center;
 - computer program code for receiving a unit request call based on the unit request call trigger; and
 - computer program code for configuring the telematics unit in response to the received unit request call.

10. (original) The computer usable medium of claim 9 further comprising:
 - computer program code for determining at the call center an available enrollment data; and
 - computer program code for configuring the unit request call trigger based on the determination.

11. (original) The method of claim 9 further comprising:
 - computer program code for receiving a carrier response to a generated unit request call.

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12. (original) The computer usable medium of claim 9 wherein computer program code for setting a unit request call trigger comprises:

- computer program code for receiving a subscriber service call at the call center;
- computer program code for determining if the telematics unit is data upload capable; and
- computer program code for configuring the telematics unit to initiate the unit request call at a predetermined time based on the determination.

13. (original) The computer usable medium of claim 10 wherein computer program code for determining available enrollment data comprises:

- computer program code for determining if a customer data record is expected.

14. (original) The computer usable medium of claim 10 wherein computer program code for determining available enrollment data comprises:

- computer program code for determining if a personal calling number is available.

15. (original) The computer usable medium of claim 9 wherein computer program code for configuring the telematics unit comprises:

- computer program code for performing a base configuration.

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16. (original) The computer usable medium of claim 9 wherein computer program code for configuring the telematics unit comprises:

computer program code for performing a base configuration; and
computer program code for performing a personal calling configuration.

17. (original) A system for automated unit service requests from a telematics unit comprising:

means for setting a unit request call trigger at the telematics unit from a call center;

means for receiving a unit request call based on the unit request call trigger; and

means for configuring the telematics unit in response to the received unit request call.

18. (original) The system of claim 17 further comprising:

means for determining at the call center an available enrollment data; and

means for configuring the unit request call trigger based on the determination.

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19. (original) The system of claim 17 further comprising:
means for receiving a carrier response to a generated unit request call.

20. (original) The system of claim 17 wherein means for configuring the
telematics unit comprises:
means for performing a base configuration; and
means for performing a personal calling configuration.

21. (new) The method of claim 1 wherein the unit request call trigger is a
condition detected to activate a function based on an event occurrence.

22. (new) The method of claim 1 wherein the unit request call is received at
the call center responsive to the unit request call trigger at the telematics unit.

23. (new) The method of claim 1 wherein the unit request call is an automated
inbound configuration call whereby the telematics unit and a subscriber cell phone is
configured based on an available enrollment data and a MIN.